

2023

SAFELISTING GUIDE

for **ESSENTIALS**



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OVERVIEW

Proofpoint Essentials Security Awareness Training uses a variety of systems to communicate to devices within your network and deliver email messages to your end users. This guide documents the IP addresses, domains and URLs used to deliver this information. This document should be provided to your email or security administrators to ensure reliable communications.

Note: Only safelist the Ips for your hosted location. If you aren't sure of your hosted location, please contact Customer Support.

TRAINING NOTIFICATIONS

Proofpoint recommends that Training Notifications are sent with a "From:" address that uses your organization's domain name. This email address will be more familiar to the user and allow the user to easily reply to the message, should they have questions. Before we can send emails using your domain name, you must contact your mail administrator as most email systems restrict email using your organization's domain name to authorized mail servers.

To allow email from our servers using your organization's domain name, we recommend asking your email administrator to make the following changes:

- Add the appropriate IP addresses to your SPF records and your email filter Safelist.
- **securityeducation.com** is a domain that can also be safelisted for web filtering along with these:

North America	ws01-securityeducation.com
Europe	ws02-securityeducation.com

TRAINING PLATFORM IPS

The following are Training Platform IPs that need to be safelisted:

North America	<ul style="list-style-type: none">• 107.20.210.250• 52.1.14.157
Europe	<ul style="list-style-type: none">• 54.229.2.165• 52.30.130.201

In order to have the uploaded images from the Training Platform automatically downloaded within Outlook, we recommend safelisting the following domains and adding them to the Trusted Sites:

North America	platform.securityeducation.com
Europe	platform-web-eu.securityeducation.com

PHISHING ASSESSMENT IPS

To ensure users are provided a realistic assessment, we recommend safelisting the following IP addresses to allow for simulated Phishing attacks to be sent to your end users:

North America	<ul style="list-style-type: none">• 107.23.16.222• 54.173.83.138
Europe	<ul style="list-style-type: none">• 52.17.45.98• 52.16.190.81

Phishing stock images are hosted at **tslp.s3.amazonaws.com**. These images are embedded in Attachments and Teachable Moments. Safelisting this domain in your firewall or proxy server will ensure these images are displayed to your end users.

Custom images are images that your phishing Admin has uploaded to personalize your phishing campaign and are stored at the following domains:

North America	<ul style="list-style-type: none">• ts-uploads.s3.amazonaws.com• s3.amazonaws.com
Europe	<ul style="list-style-type: none">• ts-eu-uploads.s3.amazonaws.com• s3.eu-west-1.amazonaws.com

Note: Phishing emails will come from whatever **“from address”** you chose when creating a campaign. You can add the **“from address”** to your safe sender list to ensure that the message arrives to the end user's inbox and the tracking pixel is downloaded without having to click download images. Clicking on download images prevents proper tracking of email opens. This will also prevent the message

from ending up in the junk folder. You can add the address to the end user's safe sender list via GPO or PowerShell.

PHISHING DOMAINS

Below is a list of phishing domains you may utilize in your Phishing campaigns. We recommend that you provide this list to your IT or security administrators to ensure that your users will be able to access the Teachable Moment seamlessly from within your organization's network.

Notes:

- Only Safelist the domains for your hosted location. If you aren't sure of your hosted location, please contact Customer Support.
- Many default phishing templates include a subdomain. Therefore, if you are safelisting by domain, you may wish to wildcard it. For example, you would safelist "*.proofpoint.com" instead of safelisting "proofpoint.com" to ensure that all subdomains are included.

PHISHING TEACHABLE MOMENTS URLS

Phishing Teachable Moments will also make calls to the following URLs:

- <https://tslp.s3.amazonaws.com>
- <https://java.com>
- <https://ajax.googleapis.com>
- <https://fonts.googleapis.com>
- <https://tscontent.s3.amazonaws.com>
- <https://d2wy8f7a9urnm.cloudfront.net>
- <https://dp4eiskq7iesj.cloudfront.net>
- <https://d1skokb0xwm98g.cloudfront.net>
- <https://d2k53c71t1ovai.cloudfront.net>
- <https://d1fbefs0dyob6i.cloudfront.net>

NORTH AMERICAN ENVIRONMENT PHISHING DOMAINS

List of phishing domains for North American-hosted environments that are used in phishing campaigns. Please provide this list to your IT or security administrator.

4ooi.co	ackisses53.com	aibabba-deals.com
4ooi.com	acxx53.com	amazoon.online
4ooi.in	acxx53.de	annualenroll.com
4ooi.info	admissionshelpu.org	avoidphishing.securityeducation. COM <i>[Note: This domain is for Phishing Simulation Attachment Campaigns only]</i>
account-maintenance.com	adobe-Online.com	
accounts-receivable.co	adobecloudservices.com	

breaking-news-network.net
breaking-news-now.com
business-services.org
byt.im
cadeauavant.fr
cardservices.online
cloud-store.services
combase.co
Committee4StrongLeadership.com
concur-solutions.com
contract-sign.online
corpbenefitplan.com
corp-internal.co.uk
corp-internal.com
corp-internal.net
corpinternal.us *[Note: This domain is for DMARC only]*
corp-internal.us
corpoutlook.com
corp-proxy.com
creditmass.ru
cyber-sale.net
dcscanscation.com
decision2016.win
detailswire.com
docsign-online.com
donatesolutions.net
dropboxlink.com
dynssi.com
educationresource.site
ee77red.ru
egencia-online.com
electioninfo.online
electionsdecision.com
emailquarantine.com
enegry.org
entwurf-laden.de
e-service.com *[Note: This domain is for DMARC only]*
event-planer.net
exch01-corp.com
firstfedtrust.com
flightstatalert.com
freeenergyexpress.com
fundingsource.services
goggl.cc
gotwebinar.online
gov-online.net
gov-services.com
greetingsweb.com
grnail.world
healthline.site
hpdocument.com
InformedVoterLeague.com
info-week.net
info-week.us
internalsupport.com
investmentsecureportal.com
itnues.net
lesportsacx53.com
link91.in
linkedincdn.com
loan-payments.com
localhostlocaldomain.com
luk66.cn
mailcenter-alert.com
mail-center-alert.com *[Note: This domain is for DMARC only]*
mail-delivery-system.com
maildeliverysystem.net
maliciousfile.online
matchesonline.net
meeting-reminder.com
metflix.us
microsoft-office365.com
microsoftsql.net
myensurance.co
NationalCouncil4not-for-profits.com
netbenefits-access.com
office3889.com
olympicresults.online
onedrive-microsoft.com
onlinedocshare.com
password-update.com
password-update.net
payablaccounts.com
paypol-login.com
pharmamedsonline.com
pharmlink.in
phishingtraining.com
pipelinenews.net
postcardfast.com
prnewsnet.us
publicemailservice.com
qqoffi55.cc
qqoffi55.com
qqquo.com
register-now.world
rwebfix.com
salesteamlink.com
scandeviceservices.com
sec-10k.com

securebankingsevices.com	sphotos-fbcdn.com	updatracking.com
securelogin-wallet.com	stubclub.co	user-account.online
self-serve.co	techsupport-corp.com	user-account-maintenance.com
seriouslydonotclickthis.com	thedisasterrelief.com	vobamobile.net
sharepoint-docshare.com	thisisaphishingattack.com	voicemailaccess.net
shipment-confirm.com	trackingupdate.net	webfilteralert.com
shippingupdate.net	tradeinternational.com	www01-local.com
shopingnow.net	travelresinfo.com	
sn84229.co	updamicrosoft.com	

The following **DMARC (Policy Reject)** domains are available by request for North American-hosted environments. Please contact your Customer Success Manager or Customer Support for assistance.

- mail-center-alert.com
- e-servce.com
- corpinternal.us

EUROPEAN ENVIRONMENT PHISHING DOMAINS

List of phishing domains for European-hosted environments that are used in phishing campaigns. Please provide this list to your IT or security administrator

4ooi.co.uk	bizsolutions-int.co.uk	corpinternal.org <i>[Note: This domain is for DMARC only]</i>
4ooi.net	bizsolutions-int.com	corp-internal.org
accountsmaintenance.com	breaking-news-network.co.uk	corpoutlook.co.uk
accounts-receivable.online	breaking-news-now.net	corp-password-mangemet.com
admissionshelpu.com	business-services.site	corp-password-mangemet.fr
adobe-Online.net	c0ncursolutions.com	corp-password-mangemet.us
adobedocuments.com	cardservices.vip	cyber-sale.com
aibaba-deals.com	citydiscounts.org	dcscanscation.net
amazon.site	cloud-store.space	decision2016.online
annualenroll.net	coffeetooyourdesk.com	detailswire.net
avoidphishing.eu.securityeducation.com	combase.io	docsign-online.net
<i>[Note: This domain is for Phishing Simulation Attachment Campaigns only]</i>	Committee4StrongLeadership.org	docs-sharepoint.com
bancaire.co.uk	contract-sign.site	dodgylink.co.uk
bancaire.org	corpbenefitplan.net	domainte.com
beingthebestU.com	corp-internal.co	donatesolutions.live

dropboxlink.net
dynssi.net
eatandreward.com
educationresource.store
egencia-website.com
electioninfo.news
electionsdecision.net
emaildistro.net
emailquarantine.net
enegry.info
entwurf-laden.com
epayroll.solutions
eservice.biz
e-service.biz *[Note: This domain is for DMARC only]*
eservice.co.uk
eservice.fr
eservice.net
event-planer.com
exch01-corp.net
firstfedtrust.us
flightstatalert.net
flight-status-alert.com
flight-status-alert.me
freeenergyexpress.org
fundingsource.world
giftgreeting.com
global-bancaire.com
gotwebinar.org
gov-services.net
grnail.online
healthline.care
hpdocument.net
hr-internal.co
hrmc.me.uk
ibwalletsecurelogin.com
InformedVoterLeague.org
info-week.biz
internalitsupport.net
investmentsecuresite.com
k-trafficxmj.co
k-trafficxmj.co.uk
k-trafficxmj.com
linkedincdn.co.uk
linkedincdn.net
linkedincdn.us
loanpaymentservices.com
localhostlocaldomain.net
mailcenter-alert.net
mail-center-alert.net *[Note: This domain is for DMARC only]*
mail-delivery-system.info
maliciousfile.com
maliciousfile.download
matchsonline.org
meeting-reminder.net
metflix.pw
micrasoft-395office.com
micrasoft-onedrive.com
myensurance.services
mypayrollservice.net
NationalCouncil4not-for-profits.org
olympicresults.site
onlinebankingsevices.com
online-docshare.com
p183321.net
package-track.com
package-track.info
password-update.me
payqal-login.com
phishingtraining.eu
ransomware.website
recruitpros.co
register-now.net
rnetflix.io
scandoc-center.com
security-education.net
self-serve.ltd
shipping-notification.info
shopingnow.store
shoppingbuyrewards.com
sportstoday.life
sso-local.net
stubclub.net
swift-track.co.uk
swift-track.info
techsupport-corp.net
thedisasterrelief.net
therecruitpro.net
trackingupdate.site
user-account.net
verifier-sure.com
vobamobile.co
xerox-scandevic.com
yggui.de
yggui.li
youarebeingphished.com
yourexpo.co.uk

The following **DMARC (Policy Reject)** domains are available by request for European-hosted environments. Please contact your Customer Success Manager or Customer Support for assistance.

- mail-center-alert.net
- e-servce.biz
- corpinternal.org