

2023

# SAFELISTING GUIDE

for **ESSENTIALS**



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## OVERVIEW

Proofpoint Essentials Security Awareness Training uses a variety of systems to communicate to devices within your network and deliver email messages to your end users. This guide documents the IP addresses, domains and URLs used to deliver this information. This document should be provided to your email or security administrators to ensure reliable communications.

**Note:** Only safelist the Ips for your hosted location. If you aren't sure of your hosted location, please contact Customer Support.

## TRAINING NOTIFICATIONS

Proofpoint recommends that Training Notifications are sent with a "From:" address that uses your organization's domain name. This email address will be more familiar to the user and allow the user to easily reply to the message, should they have questions. Before we can send emails using your domain name, you must contact your mail administrator as most email systems restrict email using your organization's domain name to authorized mail servers.

To allow email from our servers using your organization's domain name, we recommend asking your email administrator to make the following changes:

- Add the appropriate IP addresses to your SPF records and your email filter Safelist.
- **securityeducation.com** is a domain that can also be safelisted for web filtering along with these:

North America	ws01-securityeducation.com
Europe	ws02-securityeducation.com

## TRAINING PLATFORM IPS

The following are Training Platform IPs that need to be safelisted:

North America	<ul style="list-style-type: none"><li>• 107.20.210.250</li><li>• 52.1.14.157</li></ul>
Europe	<ul style="list-style-type: none"><li>• 54.229.2.165</li><li>• 52.30.130.201</li></ul>

In order to have the uploaded images from the Training Platform automatically downloaded within Outlook, we recommend safelisting the following domains and adding them to the Trusted Sites:

North America	platform.securityeducation.com
Europe	platform-web-eu.securityeducation.com

## PHISHING ASSESSMENT IPS

To ensure users are provided a realistic assessment, we recommend safelisting the following IP addresses to allow for simulated Phishing attacks to be sent to your end users:

North America	<ul style="list-style-type: none"><li>• 107.23.16.222</li><li>• 54.173.83.138</li></ul>
Europe	<ul style="list-style-type: none"><li>• 52.17.45.98</li><li>• 52.16.190.81</li></ul>

Phishing stock images are hosted at **tslp.s3.amazonaws.com**. These images are embedded in Attachments and Teachable Moments. Safelisting this domain in your firewall or proxy server will ensure these images are displayed to your end users.

Custom images are images that your phishing Admin has uploaded to personalize your phishing campaign and are stored at the following domains:

North America	<ul style="list-style-type: none"><li>• ts-uploads.s3.amazonaws.com</li><li>• s3.amazonaws.com</li></ul>
Europe	<ul style="list-style-type: none"><li>• ts-eu-uploads.s3.amazonaws.com</li><li>• s3.eu-west-1.amazonaws.com</li></ul>

**Note:** Phishing emails will come from whatever **“from address”** you chose when creating a campaign. You can add the **“from address”** to your safe sender list to ensure that the message arrives to the end user's inbox and the tracking pixel is downloaded without having to click download images. Clicking on download images prevents proper tracking of email opens. This will also prevent the message

from ending up in the junk folder. You can add the address to the end user's safe sender list via GPO or PowerShell.

## PHISHING DOMAINS

Below is a list of phishing domains you may utilize in your Phishing campaigns. We recommend that you provide this list to your IT or security administrators to ensure that your users will be able to access the Teachable Moment seamlessly from within your organization's network.

### Notes:

- Only Safelist the domains for your hosted location. If you aren't sure of your hosted location, please contact Customer Support.
- Many default phishing templates include a subdomain. Therefore, if you are safelisting by domain, you may wish to wildcard it. For example, you would safelist "\*.proofpoint.com" instead of safelisting "proofpoint.com" to ensure that all subdomains are included.

## PHISHING TEACHABLE MOMENTS URLS

Phishing Teachable Moments will also make calls to the following URLs:

- <https://tslp.s3.amazonaws.com>
- <https://java.com>
- <https://ajax.googleapis.com>
- <https://fonts.googleapis.com>
- <https://tscontent.s3.amazonaws.com>
- <https://d2wy8f7a9urnm.cloudfront.net>
- <https://dp4eiskq7iesj.cloudfront.net>
- <https://d1skokb0xwm98g.cloudfront.net>
- <https://d2k53c71t1ovai.cloudfront.net>
- <https://d1fbefs0dyob6i.cloudfront.net>

## NORTH AMERICAN ENVIRONMENT PHISHING DOMAINS

List of phishing domains for North American-hosted environments that are used in phishing campaigns. Please provide this list to your IT or security administrator.

4ooi.co	ackisses53.com	aibabba-deals.com
4ooi.com	acxx53.com	amazon.online
4ooi.in	acxx53.de	annualenroll.com
4ooi.info	admissionshelpu.org	avoidphishing.securityeducation.com <i>[Note: This domain is for Phishing Simulation Attachment Campaigns only]</i>
account-maintenance.com	adobe-Online.com	
accounts-receivable.co	adobecloudservices.com	

breaking-news-network.net  
breaking-news-now.com  
business-services.org  
byt.im  
cadeauavant.fr  
cardservices.online  
cloud-store.services  
combase.co  
Committee4StrongLeadership.com  
concur-solutions.com  
contract-sign.online  
corpbenefitplan.com  
corp-internal.co.uk  
corp-internal.com  
corp-internal.net  
corpinternal.us *[Note: This domain is for DMARC only]*  
corp-internal.us  
corpoutlook.com  
corp-proxy.com  
creditmass.ru  
cyber-sale.net  
dcscanscation.com  
decision2016.win  
detailswire.com  
docsign-online.com  
donatesolutions.net  
dropboxlink.com  
dynssi.com  
educationresource.site  
ee77red.ru  
egencia-online.com  
electioninfo.online  
electionsdecision.com  
emailquarantine.com  
enegry.org  
entwurf-laden.de  
e-service.com *[Note: This domain is for DMARC only]*  
event-planer.net  
exch01-corp.com  
firstfedtrust.com  
flightstatalert.com  
freeenergyexpress.com  
fundingsource.services  
goggl.cc  
gotwebinar.online  
gov-online.net  
gov-services.com  
greetingsweb.com  
grnail.world  
healthline.site  
hpdocument.com  
InformedVoterLeague.com  
info-week.net  
info-week.us  
internalitsupport.com  
investmentsecureportal.com  
itnues.net  
lesportsacx53.com  
link91.in  
linkedincdn.com  
loan-payments.com  
localhostlocaldomain.com  
luk66.cn  
mailcenter-alert.com  
mail-center-alert.com *[Note: This domain is for DMARC only]*  
mail-delivery-system.com  
maildeliverysystem.net  
maliciousfile.online  
matchesonline.net  
meeting-reminder.com  
metflix.us  
microsoft-office365.com  
microsoftsql.net  
myensurance.co  
NationalCouncil4not-for-profits.com  
netbenefits-access.com  
office3889.com  
olympicresults.online  
onedrive-microsoft.com  
onlinedocshare.com  
password-update.com  
password-update.net  
payablaccounts.com  
paypol-login.com  
pharmamedsonline.com  
pharmlink.in  
phishingtraining.com  
pipelinenews.net  
postcardfast.com  
prnewsnet.us  
publicemailservice.com  
qqoffi55.cc  
qqoffi55.com  
qqquo.com  
register-now.world  
rwebfix.com  
salesteamlink.com  
scandeviceservices.com  
sec-10k.com

securebankingsevices.com	sphotos-fbcdn.com	updatracking.com
securelogin-wallet.com	stubclub.co	user-account.online
self-serve.co	techsupport-corp.com	user-account-maintenance.com
seriouslydonotclickthis.com	thedisasterrelief.com	vobamobile.net
sharepoint-docshare.com	thisisaphishingattack.com	voicemailaccess.net
shipment-confirm.com	trackingupdate.net	webfilteralert.com
shippingupdate.net	tradeinternational.com	www01-local.com
shopingnow.net	travelresinfo.com	
sn84229.co	updamicrosoft.com	

The following **DMARC (Policy Reject)** domains are available by request for North American-hosted environments. Please contact your Customer Success Manager or Customer Support for assistance.

- mail-center-alert.com
- e-servce.com
- corpinternal.us

## EUROPEAN ENVIRONMENT PHISHING DOMAINS

List of phishing domains for European-hosted environments that are used in phishing campaigns. Please provide this list to your IT or security administrator

4ooi.co.uk	bizsolutions-int.co.uk	corpinternal.org <i>[Note: This domain is for DMARC only]</i>
4ooi.net	bizsolutions-int.com	corp-internal.org
accountsmaintenance.com	breaking-news-network.co.uk	corpoutlook.co.uk
accounts-receivable.online	breaking-news-now.net	corp-password-mangemet.com
admissionshelpu.com	business-services.site	corp-password-mangemet.fr
adobe-Online.net	c0ncursolutions.com	corp-password-mangemet.us
adobedocuments.com	cardservices.vip	cyber-sale.com
aibaba-deals.com	citydiscounts.org	dcscanscation.net
amazon.site	cloud-store.space	decision2016.online
annualenroll.net	coffeetooyourdesk.com	detailswire.net
avoidphishing.eu.securityeducation.com	combase.io	docsign-online.net
<i>[Note: This domain is for Phishing Simulation Attachment Campaigns only]</i>	Committee4StrongLeadership.org	docs-sharepoint.com
bancaire.co.uk	contract-sign.site	dodgylink.co.uk
bancaire.org	corpbenefitplan.net	domainte.com
beingthebestU.com	corp-internal.co	donatesolutions.live

dropboxlink.net	hr-internal.co	package-track.com
dynssi.net	hrmc.me.uk	package-track.info
eatandreward.com	ibwalletsecurelogin.com	password-update.me
educationresource.store	InformedVoterLeague.org	payqal-login.com
egencia-website.com	info-week.biz	phishingtraining.eu
electioninfo.news	internalitsupport.net	ransomware.website
electionsdecision.net	investmentsecuresite.com	recruitpros.co
emaildistro.net	k-trafficxmj.co	register-now.net
emailquarantine.net	k-trafficxmj.co.uk	rnetflix.io
enegry.info	k-trafficxmj.com	scandoc-center.com
entwurf-laden.com	linkedincdn.co.uk	security-education.net
epayroll.solutions	linkedincdn.net	self-serve.ltd
eservice.biz	linkedincdn.us	shipping-notification.info
e-service.biz <i>[Note: This domain is for DMARC only]</i>	loanpaymentservices.com	shopingnow.store
eservice.co.uk	localhostlocaldomain.net	shoppingbuyrewards.com
eservice.fr	mailcenter-alert.net	sportstoday.life
eservice.net	mail-center-alert.net <i>[Note: This domain is for DMARC only]</i>	sso-local.net
event-planer.com	mail-delivery-system.info	stubclub.net
exch01-corp.net	maliciousfile.com	swift-track.co.uk
firstfedtrust.us	maliciousfile.download	swift-track.info
flightstatalert.net	matchesonline.org	techsupport-corp.net
flight-status-alert.com	meeting-reminder.net	thedisasterrelief.net
flight-status-alert.me	metflix.pw	therecruitpro.net
freeenergyexpress.org	micrasoft-395office.com	trackingupdate.site
fundingsource.world	micrasoft-onedrive.com	user-account.net
giftgreeting.com	myensurance.services	verifier-sure.com
global-bancaire.com	mypayrollservice.net	vobamobile.co
gotwebinar.org	NationalCouncil4not-for-profits.org	xerox-scandevic.com
gov-services.net	olympicresults.site	yggui.de
grnail.online	onlinebankingsevices.com	yggui.li
healthline.care	online-docshare.com	youarebeingphished.com
hpdocument.net	p183321.net	yourexpo.co.uk

The following **DMARC (Policy Reject)** domains are available by request for European-hosted environments. Please contact your Customer Success Manager or Customer Support for assistance.

- mail-center-alert.net
- e-servce.biz
- corpinternal.org