

Security Awareness Safelisting in Google Workspace (Gsuite)

Situation	How to safelist in Google Apps to allow customers to receive phishing emails and notifications
Product / Version	Proofpoint Essentials Security Awareness Phishing Note: Only customers with an active Security Awareness subscription can access the Security Awareness console.
Summary	You will need to Safelist the appropriate IPs and domains for Phishing Updates can take up to 24 hours to propagate Note: This is a third party application. Documentation is not maintained by Proofpoint.

Question

How do I safelist Phishing simulated phishing emails in our organization's Google Apps / G Suite environment?

Answer

The following steps are recommended when sending phishing emails to Google Apps / G Suite accounts:

- [Safelist](#) the IP addresses of the Phishing Simulation mail sender

See also Google resource: <https://support.google.com/a/answer/60751?hl=en>

- Add the mail sender IPs to the Inbound Gateway
- Add the Phishing Simulation domains to the [Spam Filters for Phishing Emails](#)

See also Google resource: <https://support.google.com/a/answer/2368132?hl=en>

You must have G Suite Basic or higher in order to edit these settings in G Suite.

Note: Allow up to 24 hours for the configuration changes to propagate.

For more information, see [Gmail Error - Suspicious Link](#) and [Page blocked by Google Safe Browsing](#) .